

Order Form for Data Recovery

Use an own order for each case. Fill out please completely and conscientiously. The execution of the diagnosis takes place at the prices in accordance with our current price list. With the distribution of this order you recognize our General Business Conditions.



1. Partner data: (If a different address is used for receiving the invoice please inform us on a separate sheet)

Correct name or companies' name:	CEO:	
Address: Street:	Zipcode:	City:
Contact person:	Phone:	Fax:
E-mail:		
Pick up*: (day and time)		

* included in emergency and express analysis HDD

2. Technical data:

Medium:	Modell:	S/N:
Controller (RAID):	Modell:	S/N:

3. Operating system:

<input type="checkbox"/> DOS (FAT) <input type="checkbox"/> NOVELL <input type="checkbox"/> OS2 (HPFS) <input type="checkbox"/> NT (NTFS) <input type="checkbox"/> UNIX <input type="checkbox"/> MAC <input type="checkbox"/> SUN <input type="checkbox"/> others:	
Version operating system:	Dateisystem:
Long filenames: <input type="checkbox"/> No <input type="checkbox"/> Yes Compressed: <input type="checkbox"/> Yes, from Encrypted: <input type="checkbox"/> Yes, ?Bit	

4. Data organisation:

Volume - number (Partitions):

5. In case of Server/Host-System - the operating system on the workstations is:

<input type="checkbox"/> DOS (FAT) <input type="checkbox"/> NOVELL <input type="checkbox"/> OS2 (HPFS) <input type="checkbox"/> NT (NTFS) <input type="checkbox"/> UNIX <input type="checkbox"/> MAC <input type="checkbox"/> SUN <input type="checkbox"/> others:
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6. Directories, sub-directories and files to be recovered (in priority):

7. Additional information* (error phenomena)

(* Use additional sheet if necessary!)

8. Customer's original media:

Additional remarks:

Can be opened in a clean room? (can have affect to manufacturer's warranty)	<input type="checkbox"/> Yes
allowed to use spareparts?	<input type="checkbox"/> Yes
Original media resent to the customer*?	<input type="checkbox"/> Yes

*additional costs 18 EUR + VAT

9. Media for recovered data? CD (till max. 750MB) DVD (till max. 12GB) Ext. Medium <> from cust.

10. Service Analysis: 1-2 working day(s) 3 working days 6 working days

(after receiving of the media) Based on your choosed service level you will receive a qualified analysis report as well as a binding offer. The final data recovery we only can make after your signed purchase order which will be sent to you together with our analysis report.

11. Special offer (please describe): _____

Place, Date

Signature

1. Please, send the controller and the cable together with the media, if they are of special (rare) type. In case of removable media (SYQUEST, BERNOULLI, optical, etc.), please, send the drive together with the media. Opening the drive can have an effect on its manufacturer's warranty.
2. Please give truth information about the case! Otherwise we can not take responsibility for careful handling.
3. Please send this form in advance via fax to prepare your case. The signed original please pack it together with the drive.

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Please transmit this form to FAX: **+49 (0)2 34 – 9 23 31 28**